

NACUC 50th Chairs' Roundtable Forum

Basic Information Survey Worksheet

Please provide the information which can be obtained from the **5300 report filed as of June 30, 2026**.

Fields marked with a red asterisk (*) are required.

CREDIT UNION INFORMATION

1. Credit Union Charter Number *

2. Credit Union Name *

3. Credit Union Address, City and State (Region) *

4. My CU is: (Select all that apply) *

☐

One State only

☐

Multi State

☐

Nationwide

☐

International

☐

Online only (no brick-and-mortar)

5. Number of Branches

6. Field of Membership (FOM)

☐

Hybrid/Multiple Common Bond (combination of SEG + Community + Association and/or Multiple Common Bond Charter)

☐

Community-Based (Geographical)

☐

Occupational-Employer-Based (SEG)

☐

Association-Based (single or multiple associations)

☐

Educational (University, School District, Educational Employees)

- ☐ Military/Government
- ☐ Trade/industry-Based (Utilities, healthcare, etc.)
- ☐ Underserved Area Charter (NCUA Designated)
- ☐ State-Specific Cooperative Charter (example Puerto Rico cooperativas model)
- ☐ Other

7. Charter (State or Federal) *

- ☐ State Charter
- ☐ Federal Charter

8. Insured by *

- ☐ NCUA
- ☐ Private Insurance

9. Does your credit union participate in the Inclusiv Network or any other community development networks? *

- ☐ Inclusiv Network
- ☐ CDFI Certified
- ☐ MDI (Minority Depository Institution)
- ☐ DE Program (Development Educator)
- ☐ Juntos Avanzamos
- ☐ LID (Low Income Designated)
- ☐ None of the above
- ☐ Unsure

LEADERSHIP INFORMATION

10. Board Chair's Name *

11. Chair's e-mail address *

12. Chair's mobile number *

13. Years serving as Chair *

14. CEO's Name *

15. Years as CEO *

16. Select all the benefits offered to your CEO *

- ☐ SERP
- ☐ SPLIT Dollar
- ☐ 401K
- ☐ Car Allowance
- ☐ Contract
- ☐ Executive Physical
- ☐ Unlimited PTO
- ☐ Other

17. In search for the next CEO? *

- ☐ Yes
- ☐ No
- ☐ I don't know
- ☐ Other

18. Board Size *

- ☐ Less than 5
- ☐ 5
- ☐ 7
- ☐ 9
- ☐ 11
- ☐ More than 11

19. Associate Directors and/or Emeritus serving on your board *

- ☐ Associated Directors
- ☐ Emeritus Directors
- ☐ None of the above

20. Select all that apply *

- ☐ Term Limits
- ☐ Age Limits
- ☐ None of the above

21. Board Perks *

- ☐ No compensation provided
- ☐ Directors are compensated per meeting or annually
- ☐ Reimbursement for insurance premiums and reported via 1099
- ☐ Annual Education Budget
- ☐ CU Issued Tablet or laptop
- ☐ CU Issued Mobile Device
- ☐ Technology Stipend or reimbursement
- ☐ Secure Board Portal Access
- ☐ Board Packet Delivered in print
- ☐ Board Packet Delivered electronically
- ☐ Annual offsite Board Retreat
- ☐ Succession Planning for Board Officers
- ☐ Loan Discounts
- ☐ Orientation and Onboarding program for new directors
- ☐ Dedicated board liaison from Management
- ☐ Companion travel is covered and reported via 1099
- ☐ Other

CREDIT UNION FINANCIALS (as of June 30, 2026)

The following sections information can be obtained from the most recent 5300 Report filed with NCUA.

22. CUSO(s) Investments in millions *

23. Total Assets in millions *

24. Total Number of Members *

Safety & Soundness Ratios

Below are the most meaningful ratios used across the industry to assess safety, soundness, performance, and member value. All formulas align with NCUA 5300 Call Report standards.

25. **Net Worth Ratio** or Capital Adequacy is calculated by dividing Net Worth by Total Assets. This ratio measures a credit union's capital strength by comparing its net worth to its total assets. **Why it matters:** Measures the credit union's financial strength and ability to absorb losses. NCUA considers 7%+ "well capitalized and it is a good indicator of a credit union's financial stability and ability to absorb losses. (example 10.0) *

26. **Delinquency Ratio** - It is calculated by dividing the delinquent loans by total loans. **Why it matters:** Indicates credit quality and portfolio risk. Rising delinquency is an early warning indicator. (example .75) *

27. **Net Charge-Off Ratio** - It is calculated by taking Charge-Offs - Recoveries divided by Average Loans. **Why it matters:** Shows how much loan loss is realized after recoveries. (example 2.80) *

28. **Allowance for Loan & Lease Losses (ALLL)** - It is calculated by dividing Allowance for Loan Losses by Total Loans. **Why it matters:** It measures whether reserves are adequate for expected losses. (example 1.2) *

Earnings & Profitability Ratios

29. **Return-on-Asset Ratio (ROA)** - This ratio is calculated by dividing Net Income by Average Assets and it measures a credit union's efficiency in using its assets to generate income. **Why it matters:** Primarily measures the credit union profitability and long-term sustainability. (example 1.0) *

30. **Net Interest Margin Ratio (NIM)** - This ratio is calculated by taking Interest Income - Interest Expense divided by Average Assets and it measures the difference between the interest income a credit union earns on loans and the interest it pays out on deposits. A higher NIM indicates that the credit union is earning more from its loans than it is paying out in interest. **Why it matters:** It indicates how effectively the CU generates income from lending and investments. (example 3.4) *

31. **Operating Expense Ratio** - It is calculated by dividing Operating Expenses by Average Assets. This ratio measures the cost of running a credit union relative to its revenue. A lower ratio indicates that the credit union is more efficient in managing its expenses. **Why it matters:** Measures efficiency and cost structure. (example 3.0) *

32. **Fee & Other Income Ratio** - This ratio is calculated Non-Interest Income divided by Average Assets. **Why it matters:** It shows diversification of revenue beyond lending. (example 1.0) *

Liquidity & Balance Sheet Strength

33. **Loan-to-Share Ratio** - This ratio is calculated by dividing Total Loans by Total Shares and it measures the amount of loans a credit union has made relative to the amount of deposits it has taken in. A higher ratio indicates that the credit union is more aggressive in lending, while a lower ratio may indicate a conservative approach. **Why it matters:** Indicates liquidity and lending aggressiveness. *Too low = under-lending; too high = liquidity pressure. (i.e. 83%) **

34. **Liquidity Ratio** - This ratio is calculated by taking Cash & Short-Term Investments divided Assets. **Why it matters:** It indicates the CU ability to meet withdrawals and fund operations. (example 8%) *

Member Value & Growth Metrics

35. **Membership Growth** - It is calculated by taking Current Members - Prior Year Members divided by Prior Year Members. **Why it matters:** It indicates relevance and market competitiveness. (example 10%)

36. **Member Relationship Ratio** (Loans + Shares per Member) This ratio is calculated by dividing Total Loans + Total Shares by Total Members. **Why it matters:** It measures depth of engagement and wallet share. (example 30K/member)

37. **Average Member Deposit Balance** - It is calculated by dividing Total Shares by total Members. **Why it matters:** Shows financial engagement and stability of deposits. (example 11K per member)

Lending Performance & Risk

38. **Loan Growth** - This is calculated dividing Current Loans - Prior Year Loans by Prior Year Loans. **Why it matters:** Indicates demand, competitiveness, and risk appetite. (example 10%)

39. **Yield on Loans** - This is calculated by dividing Interest on Loans by Average Loans. **Why it matters:** Shows pricing strategy and portfolio profitability. (example 6.5%)

40. **Delinquent Loans / Net Worth** - It is calculated by dividing Delinquent Loans by Net Worth. **Why it matters:** Measures how much delinquency threatens capital. (example 5%)

Efficiency & Productivity

41. **Efficiency Ratio** - It is calculated by dividing Operating Expenses by Gross Income. **Why it matters:** Lower = more efficient. A key metric for strategic discussions. (example 70%)

42. **Assets per Employee** - It is calculated by dividing Total Assets by Number of Full-Time Employees. **Why it matters:** Indicates productivity and staffing efficiency. (example 10M)

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43. Submitted by: *

44. Title: *